

Return form

Wrong delivery



In order to process your request promptly and effectively, please fill out the form below. Please understand that we cannot process your claim without the corresponding information.

Please fill in all mandatory fields (marked with *) and send the form to your contact at Klaus Faber AG.

Contact information:

company*

last name*

first name*

email*

phone number

Order information:

customer no.*

faber delivery note no.*

your order no.

your process no.

Position information (on the Faber delivery note):

position*	packaging no.*	quantity	type of wrong delivery

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In addition, we require mandatory photographic evidence for the following items:

- Photo of product defect*
- Label on the drum*

Please describe the defects as precisely as possible here:

You will find the packaging numbers on your delivery note:

Klaus Faber AG Europaeallee 33 66113 Saarbrücken Germany T +49 681 9711-0 info@faberkabel.de www.faberkabel.de	Vorstand Management Board: Jaschán Krimmel, Dr. Jero Azeidi, Dr.-Ing. Falko Schrüfer Aufsichtsratsvorsitzender Supervisory Board: Fred Metzken Amtsgerecht District Court Saarbrücken HRB 12115 Ust-IdNr. VAT ID No. DE81237924 Zertifiziert nach DIN EN ISO 9001 Certification	Bankverbindungen Bank Details Bank 1 Saar a.G. Deutsche Bank AG Sparkasse Hypo Vereinsbank / UniCredit Bank AG	IBAN DE63 5919 0000 0000 3130 09 DE52 5907 0000 0244 4222 00 DE64 5905 0101 0082 1260 53 DE87 5902 0090 0001 7501 00	BIC (Swift) SARADE55XXX DEUTDE55555 SAKSDE55XXX HUYEDEM4432	Es gelten die Liefer- und Zahlungsbedingungen (L.u.Z) der Klaus Faber AG in der jeweils aktuellen Fassung, die auf der Internetseite www.klausfaber-ag.com veröffentlicht sind. Gerne lassen wir Ihnen, sollten Sie dies wünschen, unsere Liefer- und Zahlungsbedingungen in gedruckter Form zukommen. The current terms and conditions of the Klaus Faber AG apply. They can be found at www.klausfaber-ag.com.						
Klaus Faber AG - Postfach 10 09 32 - 66009 Saarbrücken _____ _____ _____		Lieferadresse / Delivery Address / Destinataire _____ _____ _____ _____		Beleg-Nr. / Voucher Nr. / No. du document _____		Kunden-Nr. / Cust. Nr. / No. du client _____	Seite / Page 1	Datum / Date 09/05/24			
		Kundenbestelldaten / Customer Reference / Référence client _____ _____		Lieferschlein-Nr. / Delivery Note / Bon de livraison _____		Lieferschlein-Datum / Delivery Date / Date de livraison 03:29 T32 Warehouse: 10					
				Interne Daten K5 Shipment number : _____							
os	Qty.	Item desc.	Col	Packing	Packaging details				Weight kg	COO	
					Qty.	Number	SZ	Text	net	gross	
					+441709856015 CAT PRESCOTT UNBEDINGT VORHER AVISIEREN DAP DONCASTER						
1	50	NSHXAF0E 01x120 1.8/3KV BK Drum Product code: 85446010			50	10693854	07	One way drum	67	92 IT	
		(Item number: 050355) DOP-Nr.: NSHXAF0E AC 17 Klaus Faber AG, 66113 Saarbrücken https://shop.faberkabel.de/out/downloads/uploads/dop/de/dop/nshxafeo_ac_17.pdf https://www.faberkabel.de/upload/files/produkte/de/REACH-Info/cas_1067-53-4_ac.pdf									
hen receiving the goods, please check carefully on receipt and in case of loss or damage, ark clearly on the CMR waybill and have it countersigned by the driver. Later claims on the ncompleted delivery or mechanical damages / damages in transit will NOT be accepted. eliveries are subject to retention of title.											
Goods received + inspected /date			Term of delivery forwarder 30 CIP			Delivery date BIS 17.05.2024			Total weight kg 67 92		

Thank you for using our return form. We will check your request as soon as possible and send you an appropriate offer if necessary. Until then, we ask for your patience.