

Return form

Product defect



In order to process your request promptly and effectively, please fill out the form below. Please understand that we cannot process your claim without the corresponding information.

Please fill in all mandatory fields (marked with *) and send the form to your contact at Klaus Faber AG.

Contact information:

company*

last name*

first name*

email*

phone number

Order information:

customer no.*

faber delivery note no.*

your order no.

your process no.

Position information (on the Faber delivery note):

position*	packaging no.*	item	quantity

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In addition, we require mandatory photographic evidence for the following items:

- Photo of product defect*
- Label on the drum*

Please describe the defects as precisely as possible here:

You will find the packaging numbers on your delivery note:

Klaus Faber AG Europallee 33 66113 Saarbrücken Germany T +49 481 9711-0 info@faberkabel.de www.faberkabel.de		Vorstand Management Board: Jaschan Krämer, Dr. Jens Arndt, Dr.-Ing. Falko Schrüfer Aufsichtsratsvorsitzender Supervisory Board: Fred Metzken Amtsgericht District Court Saarbrücken HRB 12115 Ust-IdNr. VAT ID No. DE317237924 Zertifiziert nach DIN EN ISO 9001 Certification		Bankverbindungen Bank Details Bank 1 Saar e.G. DE63 5919 0000 0000 3130 09 SABADE55XXX Deutsche Bank AG DE52 5907 0000 0244 4222 00 DEUTDE33XXX Sparkasse DE64 5905 0101 0082 1260 53 SAKSDE55XXX Hypo Vereinsbank / UniCredit Bank AG DE87 5902 0090 0001 7501 00 HYUEDEMM43Z		BIC (Swift) SABADE55XXX DEUTDE33XXX SAKSDE55XXX HYUEDEMM43Z		Es gelten die Liefer- und Zahlungsbedingungen (Luz) der Klaus Faber AG in der jeweils aktuellen Fassung, die auf der Internetseite www.klausfaber-ag.com veröffentlicht sind. Gerne lassen wir Ihnen, sollten Sie dies wünschen, unsere Liefer- und Zahlungsbedingungen in gedruckter Form zukommen. The current terms and conditions of the Klaus Faber AG apply. They can be found at www.klausfaber-ag.com.			
Klaus Faber AG · Postfach 10 09 32 · 66009 Saarbrücken		Lieferadresse / Delivery Address / Destinataire		Delivery note Beleg-Nr. / Voucher Nr. / Kunden-Nr. / Cust. Nr. / Seite / Datum No. du document / No. du client / Page / Date 1 / 09/05/24		Lieferschein-Nr. / Lieferschein-Datum Delivery Note / Delivery Date Ron de livraison / Date de livraison 03:29 T32 Warehouse: 10		Interne Daten K5 Shipment number :			
Kundenbestelldaten / Customer Reference / Référence client		+441709856015 CAT PRESCOTT UNBEDINGT VORHER AVISIEREN DAP DONCASTER		Packaging details		Weight kg net gross		COO			
os	Qty.	Item desc.	Col	Packing	Qty.	Number	SZ	Text	net	gross	COO
1	50	NSHXAF0E 01X120 1.8/3KV BK		Drum	50	10693854	07	One way drum	67	92	IT
		Product code: 85446010		(Item number: 050355)							
		https://shop.faberkabel.de/out/downloads/uploads/dop/de/dop/nshxafoe_ac_17.pdf		Klaus Faber AG, 66113 Saarbrücken							
		https://www.faberkabel.de/upload/files/produkte/de/REACH-Info/cas_1067-53-4_ac.pdf									
When receiving the goods, please check carefully on receipt and in case of loss or damage, mark clearly on the CMR waybill and have it countersigned by the driver. Later claims on the non-completed delivery or mechanical damages / damages in transit will NOT be accepted. Deliveries are subject to retention of title.											
Goods received + inspected /date			Term of delivery forwarder 30 CIP		Delivery date BIS 17.05.2024			Total weight kg 67 92			

Thank you for using our return form. We will check your request as soon as possible and send you an appropriate offer if necessary. Until then, we ask for your patience.